



**Canadian Mental
Health Association**
Durham

Community Wellness Services

COMMUNIQUE

February 21, 2017

Our Vision

We envision mentally healthy people in a healthy society.

Our Mission

Our Mental Health Centre promotes and enhances the mental, emotional, and physical well-being of our community. We do this through education, collaboration, advocacy, and the provision of a broad range of direct services that meet our community's needs.

Community Wellness Services

905-436-8760

Team Lead

Kelly King

Senior Case

Manager

Jennifer Wynne

Community Wellness Services

Trustee Services Update

In late 2016, Ontario Works reviewed the policies for clients under the age of 18 applying for Social Assistance. Under the previous system, clients had no choice but to go to the closest Regional Office and meet with a randomly assigned Intake Worker. As a result, applications and grants were inconsistent and irregular.

In a unique Pilot Project, Ontario Works now has two Youth Intake and ongoing Case Managers dedicated solely to 16 and 17 year old applicants. Applicants are able to meet in the community where it is convenient for them such as their home or school, and will receive joint Youth Case Management from Ontario Works and CMHA Durham. The ultimate goal is to see these clients graduate high school and move on to post-secondary education. With Ontario Works staff primarily focused on these youth, and with continued collaboration with CMHA Durham's Youth Public Trustee and Youth Case Managers, this is now more possible than ever.

Youth seeking Ontario Works Income Supports and a Youth Public Trustee may contact the Ontario Works Office at 905-436-6747 to schedule an intake appointment, where they will meet with both an Intake Worker and the Youth Public Trustee.

CMHA Durham provides Youth Public Trustee Services to youth 16-17 as well as Transitioning Youth Public Trustee services for those youth 18-24 (continuously engaged with services).

In 2016 CMHA Durham's Youth Public Trustee provided services and supports to 179 unique youth, resulting in:

- ◆ 1,205 Face-to-Face Client Contact Trustee Services
- ◆ 1,488 Telephone/Text Client Contact Trustee Services
- ◆ These 2,693 Contacts resulted in 1,058 Hours of Direct Client Contact Trustee Services

*Helping people move **forward***