

AODA Multi-Year Workplan

Requirement	Deadline	Status
Accessible Customer Service	January 1, 2012	
Create policy		Complete
Train staff and volunteers		Ongoing
Keep track of training		Ongoing
Create accessible ways to provide feedback		Complete
Emergency/Public Safety information in accessible format when requested		
Policies and Multi-Year Plan	January 1, 2014	
Create policies		Complete
Create multi-year plan		Complete
Post policies and plan on website		Complete
Website accessible		Complete
File Accessibility Compliance Report	December 31, 2014	Complete
Train Staff and Volunteers on Accessibility Laws	January 1, 2015	Ongoing
Keep track of training		Ongoing
Accessible Feedback	January 1, 2015	Complete
Employment Practices Accessible	January 1, 2016	Complete
Create Accommodation Policy		Complete
File Accessibility Compliance Report	December 31, 2017	Complete
File Accessibility Compliance Report	December 31, 2020	